



4545 Enterprise St. Boise, Idaho 83705

Mayor Garrett Nancolas
411 Blaine Street
Caldwell, ID 83605

June 2, 2010

Dear Mayor,

Best Bath is pleased to be close to calling Caldwell home. If we stay on schedule, we should begin operations in our factory at 723 Garber on June 28th. We believe we will have the permit to operate from IDEQ earlier in the month so only something unforeseen will delay us.

Already we like Caldwell, and we are not even there yet. Your staff and everyone we have had contact with is first class. It is very evident to us that Caldwell wants to increase its employment base and we are pleased to be a part of that effort. Our general contractor, Benchmark, INC., says your team is professional and accommodating, the best they have worked with. It is truly refreshing to engage with local government and to know they are committed to moving the process along, not engaged in building road blocks.

From my own perspective, I was amazed that five different times you asked me what you could do to assist us in our decision to select Caldwell and then to ensure we were comfortable in working with the city. I would have taken you up on the offers, but there was never a reason to do so. "Truly refreshing" is redundant here. Maybe something like... It's been a great experience for us and we look forward to continuing this good relationship for years to come. Thank you!


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Safe Bathing for people of all abilities

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